

# Asheville Family Dentistry



## Appointment Cancellations

It has always been our objective to provide successful treatment to our patients through combined efforts, cooperation and communication. We are committed to providing you with excellent care and do our best to merit the confidence you have placed in us.

We will always respect your valuable time by making every possible effort to be punctual with our appointment schedule. We request your aid in this effort by asking you to be on time for your appointment and informing us of any schedule changes that need to be made within 48 hours of your appointment. This allows us to provide that time for another patient.

It is our desire to make your treatment a pleasant experience so that in the future we may continue to build our practice through your recommendations. Comments regarding your treatment are always welcome and we encourage you to share them with us. Our main concern is to continue to make you as satisfied and comfortable as possible.

Please be aware that if you miss your first appointment with us we will not reschedule.

Sincerely,

Drs. Callan and Allison White, DDS

**Callan D. White, DDS, PLLC**

**Allison J. White, DDS**

1011 Tunnel Road Suite #140

Asheville NC, 28805

828-299-4455 [ashevillefamilydentistry.com](http://ashevillefamilydentistry.com)

We are looking forward to meeting you at your reserved time.

You can help make your time with us shorter and more efficient by completing the enclosed forms and returning them in the envelope provided. If you have requested a Release of Dental Records Form, please forward it to your previous dentist as soon as possible so we receive your records prior to your scheduled appointment.

The estimated charges for your upcoming visit are approximately:

**ADULT NEW PATIENT EXAM:** Includes x-rays, oral cancer screening, examination of the teeth and gums, charting of existing fillings, crowns, partials and/or dentures, and completing a specific treatment plan tailored to your needs. Due to the length of time set aside for this first visit and to ensure that we have enough time to answer all of your questions and concerns, we may or may not be able to clean your teeth at this visit. Without dental insurance, the estimated cost ranges from \$282-\$371.

**CHILD NEW PATIENT EXAM:** This exam is completely based upon the child's age and number of teeth. This exam includes x-rays, examination of teeth and gums, orthodontic evaluation, charting of existing dental work and future treatment if needed, fluoride treatment, and a cleaning (if time allows). Without dental insurance the estimated cost ranges from \$152-\$417.

***Please be advised that we may ask parents to remain in the waiting room while their children are having dental work completed. This is due to OSHA and HIPPA compliance, infection control and gaining the trust of your child.***

Our practice is honored and excited to have you and/or your child as a new patient and have reserved time specifically for you. Because of our commitment to personal patient care and fairness to our other great patients we must ask that you give us 48 hours notice with any changes with your appointment.

**Directions to our office:**

From I-240 East: Take Exit 7 (Tunnel Road/Hwy 70) and turn EAST (away from the Asheville Mall). We are located about two miles on the right in the Four Seasons Plaza, just past the Sonic and next to the Haw Creek Animal Hospital. If you get to the stop light at the Swannanoa River Road intersection, you have gone too far.